

Dear client,

At the end of April, we sent out a message (<u>Belgium</u> or <u>Luxembourg</u>) in which we explain how we are implementing the General Data Protection Regulation (**AVG** or **GDPR**) in our relationship with clients and how we deal with your personal data.

As part of our services as your insurance broker and risk consultant, we may also process your health or judicial data in addition to your name, address and any other personal data.

a) The processing of your health data

Requesting the reimbursement of medical costs after a hospitalisation, mentioning your (temporary) work disability due to an accident at work or in your personal life, or the fact that you were injured during a car accident, these are only a few examples of situations where we process your health data for the servicing of your insurance contract.

In accordance with the GDPR, which is effective as of 25 May 2018, we now need your explicit consent to process such data.

How to give your consent?

Click below on the situation that applies to you and you will be directed to a web page with instructions and additional information.

- I am a consumer, a free professional or another natural person
- I am a company/organisation where my directors/employees/members are insured under a collective insurance agreement

We are counting on your cooperation so that the principles of the GDPR are respected and so that we can continue to guarantee you our services.

b) The processing of your judicial data

Answering the question of whether you have been fined in the past for alcohol intoxication, submitting the police report after a car accident, calling on a lawyer under your legal assistance insurance or, you are director of a company and you inform us that you are interrogated by the police or the public prosecutor. These are just a few examples of situations in which we process your judicial data for the servicing of your insurance contract.

In accordance with the GDPR, which is effective as of 25 May 2018, we provide explicit information about the legal grounds for processing of judicial data.

How we process your judicial data?

Click here to consult our information note on the processing of judicial data.

We would like to thank you for your trust and confidence in us and look forward to the continuation of our business relationship.

Kind regards,

Kristof De Bremme, CEO Marsh BeLux

This material may not be made public, disseminated or copied without the authorization of Marsh, except in case of internal confidential use. This document only contains general insurance information. This document is not insurance advice and may not be applicable or suitable for your specific circumstances or needs. Therefore, this document should not be used as a substitute for clarification or advice concerning a policy that you may subscribe.

Marsh NV/SA, a business of Marsh & McLennan Companies, Inc., is registered as an insurance and reinsurance broker with the Belgian Financial Services Markets Authority (FSMA) under number 14.192 A-R. Marsh NV/SA has its registered office at Avenue Herrmann-Debroux / Herrmann-Debrouxlaan 2, 1160 Brussels, Belgium, and is registered with the Belgian Crossroads Bank for Enterprises under the number 0403.276.906.